

Older person's standard Wiltshire concessionary bus pass

Information about the renewal of bus passes

From 01 January 2019, not all bus passes will be renewed automatically. This is because there are approximately 20,000 passes in circulation that have not been scanned on a bus prior to renewal, indicating that the pass has not been used. In these cases, the passes will not be automatically renewed.

If your pass is not automatically renewed but you would still like to receive one to use in the future, please contact Wiltshire Council on 0300 456 0100 and we can arrange for your new pass to be issued.

Wiltshire Council regrets that any charges which may occur on bus journeys are non-refundable.